



Quality Policy

RB1 Group Ltd Quality Policy is to deliver only the highest quality Bypass Panels based on a culture of 'right first time, on time'. This will enable the company to secure continued profitable growth.

This will be achieved as a result of continued investment in state-of-the-art digital technology, employee training, and personal development in order to deliver value for money and the finest contemporary print and display solutions.

RB1 Group Ltd are committed to and have adopted a Business Management System (BMS) that addresses ISO 9001. All employees are individually responsible for quality approval of their work before allowing work to move to the next stage of the manufacturing process.

RB1 Ltd team structure promotes excellent communication and competitiveness as key drivers to perpetuate continuous learning and efficiency as part of our quality improvement strategy.

Our Quality Cycle provides a mechanism to identify key non-conformance trends as a basis for corrective action and ensures that improvements are made throughout all stages of the manufacturing processes.

RB1 Group Ltd Board and senior line management play an active role in providing employee training to help them achieve continuous improvement in quality and service standards of the company.

The objectives of RB1 Group Board and management are to:

- Maintain and develop an effective Quality Management System in compliance with ISO 9001.
- Deliver to our customers only the highest quality product and service at all times.
- Monitor customer satisfaction relating to all products and services provided by RB1 Group and take corrective action where required to meet the needs of our customers.
- Measure quality improvement performance against pre-set Key Performance Indicators (KPIs) resulting from our Quality Cycle.
- To achieve these objectives, it is incumbent on all personnel to be fully committed to the implementation of RB1 BMS.

.....

Dan Ward

Production Manager

.....

Luke Richardson

General Manager